

## List of service providers of DR-WALTER GmbH (hereinafter: DR-WALTER)

in accordance with „Verhaltensregeln für den Umgang mit personenbezogenen Daten durch die deutsche Versicherungswirtschaft“ (Code of Conduct Data Protection)

German insurers have issued a Code of Conduct for the protection of your personal data and your privacy. We, DR-WALTER, comply with this Code of Conduct and would like to provide you with a list of service providers (companies and private individuals) with whom we work together during order processing when it comes to data processing and assignment of functions. The list also includes service providers with whom we cooperate in the use of health data and other data protected under § 203 German Criminal Code (StGB). We also work together with service providers who collect, process and use health data and other data protected under § 203 StGB.

Category	Assigned functions	Involved bodies / organizations
<b>Insurers and reinsurers</b>	Collection, processing or use of personal data to establish, carry out or end an insurance contract (e.g. application processing, risk assessment, policy management, determination of the liability to pay)	insurers mentioned in the insurance certificate <ul style="list-style-type: none"> <li>• Generali Deutschland Krankenversicherung AG,</li> <li>• Dialog Versicherung AG,</li> <li>• Würzburger Versicherungs-AG,</li> <li>• HanseMerkur Reiseversicherung AG,</li> <li>• ERGO Reiseversicherung AG,</li> <li>• ERGO Versicherung AG,</li> <li>• Allianz Partners – AWP Health &amp; Life SA,</li> <li>• Inter Krankenversicherung AG,</li> <li>• Hiscox SA,</li> <li>• Barmenia Krankenversicherung AG,</li> <li>• Barmenia Allgemeine Versicherungs-AG</li> <li>• Techniker Krankenkasse,</li> <li>• BDAE Holding GmbH,</li> <li>• Foyer Santé S.A.,</li> <li>• Globality S.A.,</li> <li>• BD24 Berlin Direkt Versicherung AG</li> <li>• Hallesche Krankenversicherung a. G.</li> </ul>
<b>Assistance companies</b>	Assistance services	<ul style="list-style-type: none"> <li>• MD Medicus Assistance Service GmbH,</li> <li>• GMMI, Inc.,</li> <li>• Europ Assistance SA, Niederlassung für Deutschland,</li> <li>• International SOS B.V.,</li> <li>• International SOS GmbH,</li> <li>• Global Excel Management Inc.</li> </ul>
<b>Doctors, dentists, psychologists, psychiatrists, experts, other healthcare professionals, institutions for medical examinations, hospitals</b>	Information on treatment and diseases, expert opinions on medical issues	Individual assignments
<b>Banks</b>	Premium payments, payments in the event of a claim	<ul style="list-style-type: none"> <li>• Postbank Köln – eine Niederlassung der DB Privat- und Firmenkundenbank AG,</li> <li>• Kreissparkasse Köln, Mündelsichere Anstalt des öffentlichen Rechts</li> </ul>
<b>Lawyers</b>	Legal advice, collections management, legal representation at court.	Individual assignments
<b>Market and opinion researchers</b>	Customer satisfaction surveys , market and opinion research	<ul style="list-style-type: none"> <li>• TÜV NORD CERT GmbH,</li> <li>• eKomi Holding GmbH</li> </ul>
<b>Consulting companies</b>	Support and advice e.g. in claims and billing matters (Germany and abroad), fraud detection, health programs; IT services	Individual assignments
<b>IT and telecommunication companies</b>	Service providers for IT, network and telephone services	<ul style="list-style-type: none"> <li>• AssFINET AG,</li> <li>• Trevedi IT-Consulting GmbH,</li> <li>• IBExpert GmbH,</li> <li>• NETGO GmbH,</li> <li>• DATEV eG,</li> <li>• i42 Informationsmanagement GmbH,</li> <li>• eburo AG,</li> <li>• Air Doctor Ltd.,</li> <li>• enthus GmbH,</li> <li>• Telekom Deutschland GmbH,</li> <li>• mySolution Software &amp; Consulting GmbH</li> </ul>
<b>Online support</b>	Service providers for webhosting, internet portals, online policy procurement, email marketing and live chat	<ul style="list-style-type: none"> <li>• Host Europe GmbH,</li> <li>• 1&amp;1 Internet AG,</li> <li>• JMC Technologieberatung GmbH,</li> <li>• united-domains AG,</li> <li>• STRATO AG,</li> <li>• ALL-INKL.COM,</li> <li>• COREER GmbH,</li> <li>• Einmahl WebSolution GmbH,</li> <li>• emarsys eMarketing Systems GmbH,</li> <li>• bplust Agenturgruppe GmbH,</li> <li>• Sistrix GmbH,</li> <li>• KCS Internetlösungen Kröger GmbH,</li> <li>• Userlike UG,</li> <li>• aveta   David Cürten,</li> <li>• consentmanager GmbH,</li> <li>• SIX Payment Services (Europe) S.A.,</li> <li>• OMQ GmbH,</li> <li>• Macaw Germany Cologne GmbH,</li> <li>• Flixcheck GmbH,</li> <li>• igroup GmbH &amp; Co. KG</li> </ul>
<b>Credit bureaus, address brokers</b>	Collection of information during the application stage, claims management	Individual assignments
<b>Disposal companies</b>	Disposal of files and data media, document destruction	Individual assignments

If required we will send you all contact details of our service providers.